FOR IMMEDIATE RELEASE

Flying the flag

Sangoma awards 20tele Official FreePBX® Partner status and the licence for hosting FreePBX in the UK

London, 27 April 2026. FreePBX UK, a trading name of 20 Telecom Ltd, today launches as Official FreePBX® Partner for the UK, with Sangoma Technologies awarding the licence for hosting FreePBX in the UK.

The partnership reflects the work of co-founders Kieran Byrne and Sam Knowles, the husband-and-wife duo behind 20tele. Over a decade of trading has taken the pair from telecoms reseller to FreePBX specialists, providing self-managed hosting to businesses throughout the UK.

Kieran Byrne, Head of Product at FreePBX UK, said:

"FreePBX transformed my career. It saved us from a lifetime as a me-too reseller; teaching everything there is to know, ground up. We are now actively returning the favour by helping shape the future of the project."

The decision to award the partnership reflects 20tele's reputation within the global FreePBX community, recognised for technical contributions and long-standing engagement with the project.

Lauren Croxson, Senior Sales Director EMEA at Sangoma Technologies, said:

"Kieran and Sam have been part of the FreePBX story in the UK for as long as I can remember. Their dedication to the project, and the way they've built 20tele around it, made them the obvious choice for this partnership. Sangoma is delighted to be working with them in this new chapter."

The launch brings to market a hosted FreePBX platform built for the UK, with transparent pricing and a migration incentive for businesses moving FreePBX from other hosting providers. Every FreePBX UK deployment is provisioned in minutes. The platform offers full root access for complete control, paired with self-service VPS management. Hosting plans start at £15 per month, with all tiers running in a London data centre with a free SysAdmin Pro licence, daily backups, and a 99.99% uptime SLA.

FreePBX UK is a Registered Partner with DigitalOcean, the cloud platform underpinning the FreePBX UK hosting service. All instances run on DigitalOcean's AMD-powered Droplets in the London (LON1) data centre, providing low-latency connectivity to UK end users.

To welcome migrating customers, FreePBX UK is offering Take 5: five hours' support free, limited to one per customer and valid for 12 months. The offer is open to UK-based businesses with an active Sangoma Portal registration, migrating a production FreePBX deployment to FreePBX UK.

About FreePBX UK

FreePBX UK is a trading name of 20 Telecom Ltd (Companies House 09163977). The company is an Official FreePBX® Partner and a DigitalOcean Registered Partner. 20tele continues to trade globally and is regarded as a FreePBX and PBXact specialist for hosting, licensing, support, maintenance, migrations, and training. For more information, visit freepbx.uk.

About Sangoma

Sangoma (TSX: STC; Nasdaq: SANG) is a leading business communications platform provider with solutions that include its award-winning UCaaS, CCaaS, CPaaS, and Trunking technologies. The enterprise-grade communications suite is developed in-house; available for cloud, hybrid, or on-premises setups. Additionally, Sangoma provides managed services for connectivity, network, and security. A trusted communications partner with over 40 years on the market, Sangoma has over 2.7 million UC seats across a diversified base of over 100,000 customers. Sangoma has been recognised for nine years running in the Gartner UCaaS Magic Quadrant. As the primary developer and sponsor of the open source Asterisk and FreePBX projects, Sangoma is determined to drive innovation in communication technology continuously. For more information, visit sangoma.com.

Enquiries

tango@freepbx.uk

03303 01 02 03

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